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**Kolbe promotes Tyler Czernicki to director of customer support**

Wausau, Wisconsin (Aug. 2024) – Kolbe Windows & Doors has promoted Tyler Czernicki to director of customer support. Along with leading the customer support team, he oversees the company’s technical and certification support, ensuring exceptional experience for all customers. Based in Wausau, Wisconsin, he reports to Kolbe’s vice president of sales, Bryan Kujawa.

In addition to managing other Kolbe manufacturing departments, most recently Czernicki served as the production and final assembly manager for Kolbe double hung windows. During his time in manufacturing, he worked closely with salespeople and field service technicians, and on projects with customers.

“His experience in manufacturing management has equipped him with a unique perspective that will enhance our customer support operations and the overall customer experience,” said Kujawa. “His hands-on approach has aided our continuous improvement efforts and helped build stronger relationships with our customers.”

Before joining Kolbe in 2019 as a manufacturing leadership trainee, Czernicki served in the U.S. Navy as a logistics specialist and earned a medal of achievement. He also was a Beta Gamma Sigma International Business Honor Society Member and studied logistics, materials and supply chain management, graduating from the University of Wisconsin-Milwaukee. His previous experience includes working with other Wisconsin-based manufacturing and distribution companies.

To learn more about Kolbe Windows & Doors and connect with the sales team, visit [www.kolbewindows.com](http://www.kolbewindows.com).

*What began in 1946 as a* [*two-brother team*](https://www.kolbewindows.com/our-story) *has grown into an internationally respected manufacturing company. Kolbe Windows & Doors is one of the nation’s leading manufacturers of* [*windows and doors*](https://www.kolbewindows.com/product-lines) *for residential and* [*commercial*](https://www.kolbewindows.com/solutions/commercial-buildings) *markets. After 75 years, Kolbe products are best known for superior quality, custom* [*craftsmanship*](https://www.kolbewindows.com/solutions/craftsmanship)*, attention to detail, as well as innovative and unique designs.*

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